

# City of Ovilla

105 S Cockrell Hill Rd. Ovilla, TX 75154

"Pride in Our Past, Enthusiasm for the Future"

972-617-7262 FAX 972-515-3221

## APPLICATION FOR UTILITY SERVICES

Today's Date \_\_\_\_\_ Service Start Date \_\_\_\_\_

DEPOSIT AMOUNT \_\_\_\_\_ RECEIPT # \_\_\_\_\_

### PROPERTY INFORMATION:

Service Address		Phone – HOME or CELL (circle one)		
Mailing Address if different		City	State	Zip Code
Homeowner <input type="checkbox"/> Renter <input type="checkbox"/>	If renting, Landlord's Name		Landlord's Phone	
Landlord's Address		City	State	Zip Code

### BILLING INFORMATION:

#### Applicant #1

Last Name		First Name		Middle Name	
Drivers Lic. #		State	SS#	Date of Birth	
Present Employer					Date Employed
Address		City	State	Zip Code	Phone

#### Applicant #2 (Spouse or Other Occupant)

Last Name		First Name		Middle Name	
Drivers Lic. #		State	SS#	Date of Birth	
Present Employer					Date Employed
Address		City	State	Zip Code	Phone

#### Total number of occupants:

Adults	Children
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#### Emergency Contact: (other than spouse)

Last Name		First Name		Relation	
Address		City	State	Zip Code	Phone

PURSUANT TO UTILITIES CODE CHAPTER 182 SEC. 182.052, A GOVERNMENT-OPERATED UTILITY MAY NOT DISCLOSE A CUSTOMER'S PERSONAL INFORMATION (ADDRESS, TELEPHONE NUMBER AND SOCIAL SECURITY NUMBER) IF THAT CUSTOMER REQUESTS THAT SUCH INFORMATION BE KEPT CONFIDENTIAL.

Do you want your personal information to be kept confidential? \_\_\_\_\_ YES \_\_\_\_\_ NO

I UNDERSTAND THAT I WILL BE RESPONSIBLE FOR THIS ACCOUNT AND THAT ALL BILLS MUST BE PAID AND RECEIVED IN THE WATER OFFICE AT 105 S COCKRELL HILL RD ON OR BEFORE 4:30 PM ON THE DATE DUE TO AVOID PENALTY. FAILURE TO PAY A BILL MAY RESULT IN TERMINATION OF SERVICE

Signature \_\_\_\_\_

## SERVICE AGREEMENT

- I. **PURPOSE.** The CITY OF OVILLA is responsible for protecting the drinking water supply from contamination or pollution which should result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the CITY OF OVILLA will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. **PLUMBING RESTRICTIONS.** The following unacceptable plumbing practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the CITY OF OVILLA and \_\_\_\_\_.
- A. The water system will maintain a copy of this agreement as long as the customer and/or the premises is connected to the water system.
- B. The customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the water system or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the water system's normal business hours.
- C. The water system shall notify the customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection the periodic reinspection.
- D. The customer shall immediately correct any unacceptable plumbing practice on his premises.
- E. The customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by water system. Copies of all testing and maintenance records shall be provided to the water system.
- IV. **ENFORCEMENT.** If the customer fails to comply with the terms of the service agreement, the water system shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of the agreement shall be billed to the customer.

CUSTOMER'S SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_